



## Frequently Asked Questions About Multiple Membership Rebates

Why can't you figure out how to not bill me for my second membership in the first place?

- We don't want to fully eliminate billing for multiple memberships. There are costs to the Association to provide the club services that the clubs are not charged for. Rather, those costs are born by the individual members at each club. If we rebate the full fee, some clubs get their services at the expense of other AWGA members who do not benefit from the services provided to that club.
- Individuals are not billed directly, but through the club to which they belong. This is to facilitate the Handicap System itself. In order to comply with the USGA Handicap System, individuals must obtain their Handicap through and the Handicap process must be overseen by a club or league. For this reason, the membership rosters must be overseen by the club as well.
- We did figure out how to bill an individual one full fee at the first club, and a lesser fee at additional clubs. During this process of establishing the rules around which to program, we also discovered that while the programming will go a long way to identify the club through which one pays the primary membership, the variability in when, where, how often people join and change clubs, along with the propensity for error in membership rosters, makes it impossible to eliminate the very labor intensive human touch in managing the billing process. This defeated the purpose. Trying to automate the multiple membership billing, made the process more complicated, not less complicated.

Why did you stop giving me my whole second fee back?

- There are costs to the Association to provide the club services that the clubs are not charged for. Rather, those costs are born by the individual members at each club. If we rebate the full fee, some clubs get their services for free, at the expense of other AWGA members who do not benefit from the services provided to that club.

What are the "fixed costs" that you have to support a club that the membership fee pays for?

- Course Rating and Slope Ratings your club
- Listing in the National Course Rating Database
- Score posting computer at the club
- Dedicated Club page on the AWGA website
- Participation in the GEM program
- Software to track the club's membership roster
- Administration of the Handicap Compliance program
- Education and support for your Handicap Committee and golf professional staff
- Access to tournament administration software
- Advice and interpretations on the Rules of Golf and the Rules of Amateur Status
- Hole by Hole score card analysis for issuing hole by hole stroke allocations

- Eligibility to host state championships and other events and programs that generate revenue for the club

I am a member of a club without real estate. Why can't I get a full rebate?

- Members of clubs without real estate often play at multiple courses. Your second fee helps to pay for the services provided to those multiple courses and clubs.

Why can't I get a rebate for a second membership when I have a GHIN number in another state and it's the same GHIN number in Arizona?

- GHIN is a handicap computation service that contracts only with state and regional golf associations who are licensed to administer the USGA Handicap System. Although the database is nationwide, the work to maintain the system is done on a state by state basis. Each state operates independently, managing the backbone of the system, the Course Rating System, and the full USGA Handicap System, and each state pays a fee to GHIN for your record. When you join a club that is licensed by the state golf association, your dues support the system within that state.